

Answer Back Functionality Brought Online for Hong Kong Express (UO)

Answer Back functionality for UO is now available in all locations nationwide
in all INFINI terminals

On March 27th, INFINI TRAVEL INFORMATION, INC. (Abbreviation: INFINI, Head Office: 4-2-6 Akasaka, Minato-ku, Tokyo, President: Masatsugu Nishiyori, Capital: JPY 4 Billion), a company providing the computer-based reservation and ticketing system (CRS), announced the new entry of Hong Kong Express (UO), and have made available the Answer Back function.

Answer Back is a function that returns a reference of the airline after a reservation has been created; allowing travel agents to confirm that the reservation has been properly received and processed by UO. This allows reliable operation for UO reservation from any INFINI terminal nationwide, and would improve travel agents' efficiency for reservation and ticketing operation involving UO.